



## 和光工業股份有限公司

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### 企業沿革

- 1996年 ● 創立和光工業(股)公司,設於新北市瑞芳區
- 2002年 ● 取得ISO-9001品質管理系統認證
- 2007年 ● 與台北科技大學進行產學合作
- 2008年 ● HK-JA快速烘手機 獲得經濟部工業局優良設計產品獎
- 2009年 ● 獲選經濟部技術科專績優計劃傑出SBIR創意獎項
- 2010年 ● HK-JA快速烘手機 榮獲台灣精品獎
- 2012年 ● EcoMo榮獲台灣精品獎 & 國家品牌玉山獎
- 2014年 ● 取得ISO-14001環境管理系統認證
  - EcoTap檯面式烘手機 & CSD檯面式自動給皂機 榮獲國家品牌玉山獎
- 2016年 ● EcoTap檯面式烘手機 榮獲台灣精品獎
- 2018年 ● EcoSwift Mini 榮獲德國iF產品設計獎
  - 洗手站系統 榮獲台灣精品獎
- 2019年 ● 和光-瑞芳二廠啟用
- 2021年 ● 智慧電腦馬桶座 榮獲台灣精品獎 & 台灣製MIT微笑標章
  - 自動酒精消毒站 榮獲台灣精品獎
- 2022年 ● 榮獲第一屆新北企業精典獎 潛力企業獎

### 主要產品

- 一、自動感應烘手機
- 二、自動感應給皂機/消毒機
- 三、自動感應水龍頭
- 四、智慧電腦馬桶座

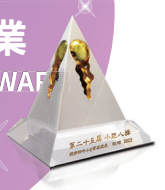
### 企業簡介

和光工業股份有限公司於1996年12月由一群以技術開發為本位,為創造舒適衛浴自動化、符合節能減碳環保產品為職志的技術人員所組成,於台灣在地研發製造,為ISO 9001(品質管理系統)及ISO 14001(環境管理系統)認證工廠。廠內設置經由UL和TUV認可實驗室,並擁有歐盟、美國、台灣、中國等地超過250項產品專利。從設計到生產,和光永遠以環保及永續性為首要目標,時時記得對企業社會責任,持續提振社區周邊學校發展,並關懷鄉里和社會。和光的產品品質深受客戶信賴,專業不失溫暖的服務廣受客戶肯定,將會一直朝創立以來的目標前進,研發全自動公共衛浴設備,營造舒適美觀的衛浴空間,生產全球最卓越之衛浴產品,行銷服務全世界!



### 國際競爭力

- 一、拓展全球：和光工業行銷至全世界超過 90 個國家,以 ODM 為主要的經營來源,因應客戶自有品牌與產品性能和造型的需求研發並生產各種客製化產品。95% 為外銷,5% 為內銷,主要銷售國家為歐洲及美國。
- 二、專注研發與創新：和光每位研發者皆具備 10 至 20 年以上的相關研發經歷。從開發概念、架構到設計完成,利用 PLM(產品研發生命週期管理)系統控管新產品研發專案和流程,另用 DFMEA 及 PFMEA 表格作為風險評估,提前做好相關預防措施,平均歷時 8 個月可打造出全新產品。



三、國際安規與認證：和光非常重視產品的安全性，產品均會申請歐美甚至中東地區的主要安規例如 UL、UKCA、CE、GS、CB、G Mark、BSMI、EMC、LVD 和 WRAS。

## 營運管理

- 一、經營方針：固守本業、研發創新、堅持品質、顧客滿意。  
以創新思考提供最具有競爭力的產品給客戶，發揮最大的團隊力量以求得產品多元化，服務一致性，每年均獲得高於 90% 的顧客滿意度。
- 二、重視員工：和光提供優於勞基法的福利，並有融洽的工作環境。除了提供全套健康檢查、國內外旅遊、婚喪生育補助等，尚有藝文補助、同仁子女獎助學金、職訓補助等。
- 三、與供應商共同成長：和光的許多協力廠都跟我們保持超過 10 年以上的夥伴關係。除了持續互相配合開發新產品外，我們也會針對協力廠商的需求進行協調或投資。例如投資機械手臂使不鏽鋼外殼廠商生產時更有效率，產出更高品質的外殼。



## 社會責任

- 一、回饋社會：和光長期固定捐贈 90 多個各級學校及慈善組織經費、贊助清寒學童及經濟弱勢學生餐費、國內風災急難救助基金，也投入社區鄰里回饋社區老人共餐活動。2014 年開始捐贈 AED 至各偏遠地區，期盼在危急救援之際可挽救寶貴的生命。
- 二、環保永續：作為環保節能產品的製造商，和光除了落實廠內寶特瓶、鐵罐、紙類、紙容器回收外，因應瑞芳多雨的氣候，在工廠建置初期便設立了雨水回收系統，有效利用雨水以減少水資源的使用。和光在研發產品時也本著環保意識來設計。我們於開發階段即考量到各零件的回收性，確保整個產品至少有 90% 以上的可回收率。



## 綜合評語

- (1) 主要生產烘手機、給皂機、消毒機等，出口達90%以上，已成為亞洲地區自動烘手機、自動給皂機、自動沖水器、自動水龍頭等自動化衛浴產品之主要專業製造廠。
- (2) 重視研發，每年投入高額研發經費，獲多項專利，產品具競爭力，與國際大牌合作，採ODM經營，客戶來源穩定且客戶滿意度高。
- (3) 建立設計與開發管制程序，有效管理設計與開發作業，建立顧客服務管理程序，瞭解顧客需求與期望，以達企業永續經營。



# HOKWANG INDUSTRIES CO., LTD.

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## Business Items

- Auto Hand Dryer
- Auto Soap Dispenser/ Sanitizer Dispenser
- Auto Faucet
- Smart Toilet Seat



## History

- 1996** ● Hokwang Industries Co., Ltd. was founded.
- 2002** ● Hokwang received ISO-9001 (quality management) certification.
- 2007** ● Hokwang began to cooperate with Taipei Technology University on product improvement
- 2008** ● HK-JA hand dryer won Golden Pin Design Award
- 2009** ● Hokwang received SBIR Innovative Award
- 2010** ● HK-JA hand dryer won Taiwan Excellence Award
- 2012** ● EcoMo hand dryer won Taiwan Excellence and National Brand Yushan Award
- 2014** ● Hokwang received ISO-14001 (environmental management systems) certification.
  - EcoTap hand dryer and CSD soap dispenser won National Brand Yushan Award
- 2016** ● EcoTap hand dryer won Taiwan Excellence Award
- 2018** ● EcoSwift Mini high speed hand dryer won iF Design Award.
  - Hand Wash Station won Taiwan Excellence Award
- 2019** ● The construction of Hokwang's second plant was completed.
- 2021** ● Smart Toilet Seat received MIT badge and Taiwan Excellence Award
  - Hand Sanitizer Station won Taiwan Excellence Award
- 2022** ● Hokwang won New Taipei City Potential Business Award

## Introduction

Hokwang, an ISO certified (ISO 9001 and ISO 14001), professional manufacturer in Taiwan, specializes in hand dryer, auto soap and sanitizer dispenser, auto faucet, auto flush valve and auto aerosol dispenser. We offer a complete washroom package to make the management of public washroom hygiene as easy as possible with our top quality HANDS FREE hygiene products. Our main goal is to create a long-term customer relationship via exceptional levels of quality products and helpful customer service timely.





## Export Competitiveness

- I. Global Sales over 90 Countries: Hokwang mainly focus on export to the Europe and the USA. We sell over 90 countries and that accounts for 95% of our sales.
- II. Experienced R&D Team & Customized Service: Most of the Hokwang engineers have more than 20 years of experience in this field. We can provide you the professional solutions for automatic washroom equipment in any public places. We can also customize hand dryer and soap dispensers from inner structure, PCB, to new cover and different surface treatment upon requests.
- III. Worldwide Safety Approvals and Certificates: Safety is the most important concern. We have received worldwide certificates such as UL, UKCA, CE, GS, CB, G Mark, BSMI, EMC, LVD and WRAS.

## Operation Management

- I. Operating Strategy: Hokwang always follow the following strategies. Focus on automatic washroom accessories, keep challenging ourselves for innovation, maintain high quality and customer satisfaction. So far we receive the top marks of greater than 90% customer satisfaction every year on the survey.
- II. Value our Employees: Hokwang truly is a big family and we want every employee to stay and grow with Hokwang for as long as possible. We provide the benefits and perks that we believe have the greatest impact for our employees' work and life such as health examination, marriage and child birth incentive and funeral assistance, scholarships, retirement funds.
- III. Grow with Suppliers: Hokwang demands our suppliers to follow the highest quality and safety standards. We view our suppliers as team members, and we truly support each one to make our companies and products as strong as possible. One example of such teamwork is that Hokwang invested in a robotic arm for a stainless steel cover supplier to make sure the production could be done more precisely and consistently while also maintaining its quality.

## Social Responsibility

- I. Give Back to Society: Hokwang has been supporting the community for more than 10 years. We are focusing on long-term development, and know it starts with commitment and contribution to local society. As remote districts in Taiwan lack medical facilities, Hokwang donates AEDs to places in need regularly every year. There are also over 90 schools and charity organizations we continually support. Hokwang sponsors lunch, extra curriculum, after-school, vacation care programs and so on.
- II. Environmental Friendly: As a manufacturer of green products, Hokwang must not only emphasize the importance of recycling, but also ensure our products have all passed WEEE testing. This means our products can be recycled and reused, and we are proud to say our recycle and reuse rates are over 90%. Anyone who has visited our facilities can attest to the organization and ability to control a clean assembly line that recycles cans, bottles, paper, carton boxes and even rain.

